## Fees and Charges (Refunds) Policy

- 1. DLI will maintain procedures governing student fees and charges and refunds.
- 2. DLI students who have paid fees to enrol in a program at DLI have the right to request a refund as per this policy and associated procedures.
- 3. Fees will be set by DLI.
- 4. Fees will be clearly stated on the Letter of Offer.
- 5. Fees will be made available to all students through the DLI website.
- 6. The person signing the Offer Acceptance Form is liable for payment of all fees.
- 7. Once an applicant accepts a place in a course and pays tuition fees, a binding contract is created between the student and DLI.

The Joint Procedures Manual will draw upon the Deakin University <u>Enrolment, Fees and Charges policy</u> and Lancaster University <u>Fees and Funding policies</u>.